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Armstrong Relocation Earns Top Ranking for Move Coordination

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ST. LOUIS – For the third consecutive year, Armstrong Relocation received the Heart of Quality Award from United Van Lines for Move Coordinator performance. Ten Armstrong Move Coordinators have been so honored over the past three years.

“Being recognized by for move coordination is important, because the Move Coordinator is the single point-of-contact for each transferee, arranging all manner of services,” said Tom Watson, CEO of Armstrong Relocation and Companies. “Quality is the cornerstone upon which our Company’s long-term success has been based, and is relentlessly pursued by everyone on the Armstrong team, every day.”

As the nation’s leading van line, United Van Lines sends out Customer Service Surveys to over 80,000 households annually. The Survey consists of 60 questions designed to evaluate every aspect of a household goods move. Based transferee feedback, top-performing Move Coordinators are recognized with the Heart of Quality Award for service excellence.

About Armstrong Relocation

Armstrong Relocation, a leading agent for United Van Lines, is one of the nation’s top moving and storage companies. Headquartered in Memphis, TN, with 23 agencies in 13 states, Armstrong has been United’s largest hauling agent for 24 consecutive years. Core competencies include domestic and international household goods moving, facility moving, and move management services. For more information, visit www.ArmstrongRelocation.com.

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